



Customer Notification

May 11, 2011

Dear Valued Customer:

We regret to inform you that the Invitrogen™ RELI™ SSO HLA Typing product line will be discontinued and permanently removed from the market. We understand that this discontinuation will require a transition. Please contact your sales team to discuss this letter and for assistance with regard to your transition.

As stated above, the discontinuation will require that you pursue contingency procedures; since Invitrogen, by Life Technologies, will not recommence distribution of this product line. The discontinuation of the RELI™ product line was prompted as a result of discrepancies identified during the validation process associated with transferring our manufacturing operations to a new facility. A thorough review revealed that the estimated timeframe needed to implement the necessary changes was longer than would be acceptable to customers.

Invitrogen is deeply committed to providing high-quality products that meet or exceed global regulatory standards. We appreciate the significant impact that availability issues have on our customers' laboratory operations and consequently, we consider changes in commercial availability with great care. Please be assured that corrective measures are being taken to minimize the possibility of similar occurrences in the future. At Invitrogen, we are dedicated to customer satisfaction and high quality standards. Especially during this challenging time, we are committed to rebuilding your trust. We extend our sincere apologies for any inconvenience or disruption these issues may have caused your laboratory operations.

The attached appendix includes a listing of affected products, and detailed information regarding evaluation of your past RELI™ typing results. Please contact your sales team with any questions.

Sincerely,
Invitrogen, by Life Technologies.
11 Bassendale Road
Bromborough, Wirral, UK CH62 3QL



Appendix:

Past RELI™ Typing Results Information:

Per the information provided in the Field Safety Notice DMR0000334 distributed March 2011, RELI™ users must discontinue use of the affected kits and return them to Invitrogen for credit. To assist you in determining the need to confirm your past RELI™ Typing results, Field Safety Notice DMR0000346 will be released: "An analysis of probe stability data was performed in order to provide additional information regarding the need to confirm HLA typing results obtained using the affected kits within DMR0000334. An analysis of Invitrogen's storage of oligonucleotides indicated that scientifically sound storage conditions are being utilized to maximize the useful life of the oligonucleotides. Additionally, a study of aged oligonucleotide functionality performed on RELI product representative oligos striped on membrane, does not show an accelerated decay for aged oligonucleotides. Based on the information reviewed, HLA typing with product containing aged oligos would not be impacted."

Based on this analysis, additional confirmation of previous HLA typing results as described in DMR0000334 is not necessary.

Discontinued RELI™ Reagents:

80201	RELI™ SSO Strip Detection Reagent Kit, 50 tests
81022	RELI™ SSO HLA-DRB Taq Master-Mix 1.5 mL
81045	RELI™ SSO HLA-DRB Typing Kit, 50 tests
81522	RELI™ SSO HLA-DRB1 Taq Master-Mix 1.5 mL
81550	RELI™ SSO HLA-DRB1 Typing Kit, 50 tests
82001	RELI™ SSO HLA-DQB1 Typing Kit, 50 tests
82022	RELI™ SSO HLA-DQB1 Taq Master-Mix 1.5 mL
83001	RELI™ SSO HLA-A Typing Kit, 50 tests
83022	RELI™ SSO HLA-A Taq Master-Mix 1.5 mL
84001	RELI™ SSO HLA-B Typing Kit, 50 tests
84022	RELI™ SSO HLA-B Taq Master-Mix 1.5 mL
85001	RELI™ SSO HLA-Cw Typing Kit, 50 tests
85022	RELI™ SSO HLA-Cw Taq Master-Mix 1.5 mL
86022	RELI™ SSO HLA-DRB1*03/11/13/14 Taq Master-Mix 1.5 mL
88100	Substrate A
88200	Substrate B
88300	SSPE Concentrate
88400	Citrate Concentrate
88500	Denaturation Solution
88600	SDS Concentrate
88700	SA-HRP Conjugate
802250	RELI™ SSO Strip Detection Reagent Kit, 250 tests
802999	RELI™ SSO Strip Detection Reagent Kit, 4x250 tests
810500	SSO HLA-DRB Typing Kit, 500 tests
810999	SSO HLA-DRB Typing Kit, 1000 tests
815500	SSO HLA-DRB1 Typing Kit, 500 tests
815999	SSO HLA-DRB1 Typing Kit, 1000 tests
820500	SSO HLA-DQB1 Typing Kit, 500 tests
820999	SSO HLA-DQB1 Typing Kit, 1000 tests
830500	SSO HLA-A Typing Kit, 500 tests
830999	SSO HLA-A Typing Kit, 1000 tests
840500D	SSO HLA-B Typing Kit, 500 tests
840999	SSO HLA-B Typing Kit, 1000 tests
850500	SSO HLA-Cw Typing Kit, 500 tests
850999	SSO HLA-Cw Typing Kit, 1000 tests
810666D	RELI SSO HLA-DRB Typing Kit, 100 tests
815666D	RELI SSO HLA-DRB1 Typing Kit, 100 tests
820666D	RELI SSO HLA-DQB1 Typing Kit, 100 tests
830666D	RELI SSO HLA-A Typing Kit, 100 tests
840666D	RELI SSO HLA-B Typing Kit, 100 tests
850666D	RELI SSO HLA-Cw Typing Kit, 100 tests

Discontinued RELI™ Instruments, Software, and Service:

A12580	AutoRELI™ MARK III Refurbished 240V
A12890	AutoRELI™ MARK III 240V
A12579	AutoRELI™ MARK III Refurbished 110V
A13250	AutoRELI™ MARK III 110V
BAB001	BabyBee Instrument
BTRAY00	BabyBee Trays - 2 Strips
89800	Scanner & Software Pack
89901	AutoRELI™ 48 Tray
89907	AutoRELI™ Service Visit
89906	RELI-Scan™ Instrument
89911D	AutoRELI™ MARK II Refurbished 110V
89912D	AutoRELI™ MARK II Refurbished 240V
89922D	AutoRELI™ TRAY 2 STRIP